Empowering Community
INTRODUCTION

Bank OCBC NISP realized that business continuity is not only based on economic aspects but is also closely related to the performance of employees, satisfying customer needs, and improvement of people’s welfare. On a larger scope, it is the Sustainable Environment.

Bank OCBC NISP is committed in managing its Corporate Social Responsibility (CSR) to provide sustainable benefits to the community and invite its employees to create values for the people and their environment.

The Bank’s CSR activities are under umbrella policies which are based on three spirits, namely:

- Equal Partnership with all stakeholders (employees, customers, society) based on the principle “equal before God”.

- Sharing Value principle is put forward in every program and community development activities to promote self-reliance.

- Providing all stakeholders with Sustainable Benefit, for short term purposes but also for long-term sustainability.

In implementing the Corporate Social Responsibility, Bank OCBC NISP focuses on the responsibility to the environment, social and community welfare, K3 (Labor, Health, Safety) and its customers. [G4-S01]

RESPONSIBILITY TO THE ENVIRONMENT

In its operation, Bank OCBC NISP does not embrace harmful activities or activities that will potentially damage the environment. Moreover, concerned about climate changes around us, Bank OCBC NISP is committed to play an active role in earth conservation, either directly or indirectly. We believe that earth conservation should be the main concern of each citizen. The conservation should be sought for by each citizen, as individuals and, in a larger scale, as a company.

Internal Activities

In conserving the earth, Bank OCBC NISP as a financial company can minimize business practices with negative impact on the people and its environment.

Policy

This commitment is implemented through Sustainable Finance Policy, which is putting forward environmental criteria in terms of credit, so the Bank could limit the potential environmental damage by the debtor candidates’ activities. [DMA-EN] [DMA-PR]

Some of the parameters used as a criteria for granting loans are:

a. Questionnaires that would indicate how many potential debtors would pay attention and minimize environmental and social impacts that may result during business operations.

b. Reviewing AMDAL (Environmental Impact Study Analysis) documents as one of the measurements in compliance and concern for the environment.
c. Reviewing Performance Rating Program (PROPER) on the debtor, if the debtor rating is black or red, the Bank will ask the debtor to explain their efforts for improvement.
d. Establishing covenants/ clauses in credit agreements, relating the debtor’s commitment to minimize environmental impact, and impose a penalty if the debtor does not improve as written in the recovery commitment document to meet AMDAL.

Implementation
Implementing this policy is the bank’s commitment in forcing the business to reduce potential negative impacts to the environment and society as a result of its business operations.

By doing the evaluation in the early stages, the businesses are geared to do no harm on public assets or the public and cause a serious effect of damaging the environment and other social impacts.

Apart from responsible loan disbursement, Bank OCBC NISP also optimizes various systems and online applications that support the operations and banking transactions which can accelerate working time, reduce the use of paper, fuel oil, and electricity. [G4-EN3] [G4-EN6]

Inisiatif Penghematan Energi, Air dan Kertas Periode 2016 [G4-EN3] [G4-EN6]

<table>
<thead>
<tr>
<th>Saving Electricity</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Conversion to LED lamps from TL lamps.</td>
</tr>
<tr>
<td>• Change the pattern of electricity usage after office hours.</td>
</tr>
<tr>
<td>• Use of air conditioning system with Variable Refrigerant Volume (VRV) technology to save energy and the ozone layer.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Fuel Savings</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Shuttle car policy that connects the two large Bank offices in Jakarta.</td>
</tr>
<tr>
<td>• Car pool policy to optimize the use of vehicle.</td>
</tr>
<tr>
<td>• Video conference facilities called ON Meeting.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Saving Water</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Change of the manual faucet to automatic faucet.</td>
</tr>
<tr>
<td>• Saving Water campaign</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Paper Saving</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Optimize online application in a number of Bank’s operations</td>
</tr>
<tr>
<td>• Recycle the archived documents</td>
</tr>
<tr>
<td>• Use of bottled water policy for employees.</td>
</tr>
</tbody>
</table>

External Activities

Decent living environment could be seen from, among others, availability of clean water, public facilities and its maintenance and a clean environment.

Policy
Bank OCBC NISP has a CSR management which includes the environment.

Inisiatif Penghematan Energi, Air dan Kertas Periode 2016 [G4-EN3] [G4-EN6]
CORPORATE SOCIAL RESPONSIBILITIES

Implementation
Saving water resources becomes a particular concern whereas water is a part of our basic needs and its conservation for the people’s need must be optimal so the water will not be wasted. In 2016, the saving water resources activity was held in Jayagiri, Lembang, by procuring water tanks to contain water from springs, and building pipelines next to tanks to be able to reach the houses. This activity aims to filter turbid water from the rain in the rainy period to decent water for people. In addition to providing the clean water, the Bank also planted 2,000 Dammar gum trees in Jayagiri, Lembang Bandung.

LABOR, HEALTH & SAFETY

Human resources (HR) are the main component driver to reach the vision, mission, and strategic objectives of the Bank. The Bank is committed to develop quality, competence, and improve the welfare and protection of the employees as an effort to grow comfort and pride to work in Bank OCBC NISP.

Labor Practises
1. Policy
The Bank published labor management-related policies which are generally aiming to create comfort, safety, and improve employee welfare.
- Collective Labour Agreement (CLA)
CLA would be the common guide to the harmonious, dynamic and fair industrial relationship between the Bank and employees. CLA regulates matters relating to the employment relationship with parts that regulate employee benefits and rules for occupational safety and health. [G4-LA8]
- Access to Bank Policy
The Bank provides various facilities that open online accesses for employees to various employment policies. The Bank informs the latest employment policies issued to keep the employees updated.
- Information Disclosure
The Bank has various internal communication media, namely broadcasted e-mails, CEO message, internal magazine (digital and printed version), posters, internal website, and the employee can contact HR personnel or via online through HC Helpdesk specially for administrative and personnel-related information.
- Work-Life Balance
Conducive working environment supports each employee to achieve their best performances. Various engagement activities are expected to support the creation of worklife balance in the Bank.
- Job Opportunity
The Bank provides equal employment opportunity to every employee regardless of gender, ethnicity, religion, and race. The Bank applies performance-based culture which focuses on performance, contribution and competence of each employee in considering HR-related decision making.
- Remuneration
One of the employee retention efforts of the Bank is performed by applying a competitive remuneration by adhering to the principle of total reward. Efforts to maintain a competitive level follow the remuneration banking industry survey conducted by external consultants and benchmarking remuneration with other banks.

2. Gender Equality and Job Opportunity [G4-LA12]
Bank OCBC NISP does not discriminate the treatment based on gender and provides equal
opportunity to all employees to work, develop, and obtain other facilities and benefits according to the provided contribution of the company.

The total female employee as of December 31, 2016 was 3,925 employees (57.8 percent of total employee). Bank OCBC NISP currently has three female employees who hold top management positions. The composition, based on position and gender, can be seen on page 56. [G4-LA12]

There were no discrimination incidents that occurred in 2016. [G4-HR3]

### Composition of Governance Body by Gender [G4-LA12]

<table>
<thead>
<tr>
<th>Description</th>
<th>2016</th>
<th>2015</th>
<th>2014</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Male</td>
<td>Female</td>
<td>Male</td>
</tr>
<tr>
<td>BOC &amp; BOD</td>
<td>15</td>
<td>3</td>
<td>15</td>
</tr>
<tr>
<td>Precentage of Female</td>
<td>17%</td>
<td>17%</td>
<td>16%</td>
</tr>
</tbody>
</table>

3. Industrial Relations [G4-LA4]

To accommodate the employees’ aspiration on employee relations with the corporate/industrial relations, the Bank recognizes the existence of trade unions in the workplace Bank as the official body representing and acting for and on behalf of all its members. Each permanent employee has the right and the freedom to become a member of the United Workers. [G4-HR4]

The unions are formed by the Bank’s employees in compliance with Article 2 paragraph (1) Ministry of Manpower and Transmigration No.Kep 16/ Men/2001 dated February 15, 2001 and has been restated at Manpower Office in Bandung with registration number: 250/SPNIBA-SPSI/BANKON-CTT.15-Disnaker/2010.

The Bank and unions agree on the requirements for joint guidelines to achieve harmonious, dynamic and equitable industrial relations in the form of Collective Labour Agreement (CLA), which is constantly reviewed once in every two (years). In 2015, the CLA had been updated and re-registered to the Ministry of Labour of the Republic of Indonesia based on the decision of the Directorate General of Industrial Relations and Labor Social Security No.Kep.168/PHIJSK-PCOAD/PPB/X/2015.

### Precentage of Employee Covered in 2016 Collective Labour Agreement [G4-11]

100%

### Occupational Health and Safety

Occupational health and safety supports every employee to contribute optimally. The Bank pays attention to the health and safety through the provision of facilities and infrastructure policies and employee benefits. [G4-LA2]

1. Employee Health

In addition to its policies and procedures, the Bank’s employees, through Trade Unions, participated in arranging the discussion related to health and safety in the Collective Labour Agreement (CLA), which includes [G4-LA8]:

- Health Insurance
- Outpatient Care allowance
- Inpatient Care allowance
- Eyeglasses purchase benefit
- Examination, pregnancy, maternity costs, miscarriage, childbirth with surgery benefits
- Medical Check Up Program

### Implementation

Health facilities and supporting infrastructure are currently provided by the Bank includes: a special health clinic for employees and lactation room.

Bank OCBC NISP engages employees into the National Social Security program, namely Employment BPJS and Health BPJS. Besides BPJS, Bank OCBC NISP also involves employees to health insurance program which covers employees and their spouses with a maximum of three children.

Bank OCBC NISP’s Health Insurance includes outpatient, inpatient, pregnancy and childbirth, medical checkup for employees at a certain level, and eyeglasses purchase. The provision of health insurance over the health BPJS is a manifestation of the seriousness of the Bank to support the health and employee’s welfare. Health insurance also provides comfort and convenience access of health facilities with a national scope, and for the cooperating health facilities, employees can use cashless facility.

Periodically, the Bank’s neighborhood held a health seminar to sensitize employees in maintaining good health. There were some health seminars which presented the topics of The Power of Health.
of Exercise, Healthy Food, Injury Prevention at Workplace, and Woman Healthy.

2. Employee Safety

Employees are an important asset in the sustainability of the company. With the objective of ensuring that employees are in a good condition and are capable of supporting the Bank’s business activities and the various risks thereof, Bank OCBC NISP has formulated the following procedures and policies namely:

1. Crisis Management policy which has direct systematic responses against unexpected events that threatens life, property, staff and continuation of operations of Bank OCBC NISP.
2. Employee Protection Policy for emergency situations which provides a set of guidance for each employee in cases of emergency situations.
3. Office Safety Equipments Policy which has installed standard safety equipments such as CCTV and alarms all over the office and which included tests of the equipments in installed.

Implementation

To ensure the fulfillment of the above, the Bank’s Operations Risk Management shall be responsible for ensuring that the Bank has a good and thorough Business Continuity Plan (BCP) specially when facing the consequences if all the precautions have failed.

The implemented BCP activities include:

1. Familiarization through visual media and messages (posters) placed in strategic locations as well as practice drills for emergency situations.
2. The establishment of small scale emergency response teams, i.e. branch offices, the head office etc.
3. Regular training such as fire handling, flood, safety briefing etc.
4. Building of communication lines for emergency situations of the Bank called Call Tree Crisis Management and periodic tests to monitor accuracy and response time.
5. Building of a Business Recovery Team that is responsible for continuous critical process predetermined by each working unit.

Additionally, in view of the fact that majority of Bank OCBC NISP’s business activities and employees work indoors, the Bank has provided facilities and needed infrastructure to handle work safety in every office floor consisting of CCTV, alarms, sprinklers, smoke detectors, small fire extinguishers, medical emergency kits, hydrant hose boxes, fire blankets, evacuation route indicators, and paging devices to make announcements during an emergency situation. The Bank has also organized an occupational health and safety training for employees organized by the Ministry of Labor. The participating employees have been assigned to occupational health and safety committee. Furthermore, the Bank has appointed a Floor Commander for each floor as the Person in Charge (PIC) in the event of an emergency situation.

In 2016, 47 employees have attended trainings related to emergency response coordination.

Although the Bank’s Work Accident Rate is relatively small compared to mining or manufacturing sectors, Bank OCBC NISP continues to optimize its application and performance of K3 to ensure safety and security. In 2016, there has been no recorded accidents in Bank OCBC NISP.

The operations during 2016 run without any work accidents [G4-LA6]

3. Employees Welfare

The Bank pays attention on employees welfare by performing periodic evaluation towards the remuneration by considering the company’s condition and banking industry benchmark to create fair and competitive remuneration.

In addition to provide remuneration in the form of salary, health insurance, and BPJS, Bank OCBC NISP also provides other loan facilities, Pension Funds of Financial Institution, scholarships, and impending retirement training for employees.

Bank OCBC NISP also supports internal community by giving opportunities for employees to be involved and actualized themselves through sports, arts, and social activities.

Employee Turnover [G4-LA1]

During 2016, the employee turnover was recorded 20.1 %, higher than the previous year amounted to 16.3 %.
Employee Turnover Karyawan Based on Age Group and Gender [G4-LA1]

<table>
<thead>
<tr>
<th>Description</th>
<th>2016 Male</th>
<th>Female</th>
<th>2015 Male</th>
<th>Female</th>
<th>2014 Male</th>
<th>Female</th>
</tr>
</thead>
<tbody>
<tr>
<td>&gt;55</td>
<td>1</td>
<td>6</td>
<td>6</td>
<td>4</td>
<td>6</td>
<td>4</td>
</tr>
<tr>
<td>46-55</td>
<td>59</td>
<td>22</td>
<td>27</td>
<td>28</td>
<td>57</td>
<td>29</td>
</tr>
<tr>
<td>36-45</td>
<td>88</td>
<td>79</td>
<td>57</td>
<td>67</td>
<td>103</td>
<td>72</td>
</tr>
<tr>
<td>26-35</td>
<td>347</td>
<td>381</td>
<td>236</td>
<td>296</td>
<td>332</td>
<td>410</td>
</tr>
<tr>
<td>17-25</td>
<td>156</td>
<td>255</td>
<td>185</td>
<td>321</td>
<td>214</td>
<td>338</td>
</tr>
<tr>
<td>Total</td>
<td>651</td>
<td>737</td>
<td>511</td>
<td>716</td>
<td>752</td>
<td>873</td>
</tr>
</tbody>
</table>

SOCIAL AND COMMUNITY DEVELOPMENT

Education and Entrepreneurship Policy

Bank OCBC NISP’s implementation of CSR activities in the social and community fields refers to the Bank’s Corporate Social Responsibility policies.

1. Financial Education and Literacy Program [DMA PR]

Access to financial inclusion and understanding of the benefits of financial services is still low, which is one of the obstacles in improving financial independence and welfare. To enhance financial inclusion, Bank OCBC NISP prepares Education & Financial Literacy program, which is expected to improve better understanding of finance (“Smart Future”)

The Bank made an interesting edutainment tool, making the language of finance easier to understand and not “scary” in the form of Smart Future Board Game. The participants will learn about financial management, this is basic knowledge which must be acknowledged in early age.

The Financial Management Program in 2016 named “Today is for Tomorrow”, utilized edutainment tools especially Smart Future – Board that provides financial literacy for senior high school students, in Jakarta, Tangerang, Bandung, Malang, Palembang, and Makassar.

Financial Education and Literacy has been conducted since three years in a row for students, professionals, and employee with a total of 536 people.

2. Entrepreneurship Program

This CSR program is aiming to support young entrepreneur spirit. It will be held from start up level to on going Business level.

Entrepreneurship program consists of several stages, namely:

a. Business Verification:
   The verification process is implemented with visits to several selected candidates in various locations in Indonesia, especially small business which have already been running more than two years.

b. Preparatory Learning:
   Preparatory Learning for some candidates of selected young entrepreneurs from all over Indonesia. The material includes:
   - Changes in entrepreneur mindset
   - Knowledge of Business Plan.
   - Human resource Management.
   - Exploiting the potential of local resources/ local wisdom.
Young entrepreneurs are expected to become bankable and can ensure the sustainability of its business independently. The Young Entrepreneur Spirit Program conducted since 2013 has already delivered results for the empowerment of 8 business units from among the youth. Coaching and support will continue to be developed in order to reach sustainability efforts at independence.

**Social and Public Welfare**

1. **Thalassaemia Educational & Screening Program**

One of Bank OCBC NISP’s CSR activities has focused on health and specifically breaking the genetic chain of Thalassaemia. The Bank realizes that Thalassaemia has received little attention even with the spread of the disease can somehow be prevented by avoiding the marriage of two carriers of Thalassaemia and through peripheral blood screening to identify early indicators of a Thalassaemia carrier. As such, the Bank held the “Recognize, Avoid, Break Thalassaemia” seminar to break the chain of Thalassaemia disease from spreading.

Therefore, the Bank held the “Recognize, Prevent, Break Thalassaemia” seminar. The educational and screening was given to premarital age where can prevent its development, in addition to education, free screening service are also given through blood test to determine whether the person is infected or not.

The educational program and screening was given to people in premarital age to prevent the marriage of two Thalassaemia gene carriers that may result in the birth of a child with Thalassaemia.

The Thalassaemia Educational and Screening has been performed in several cities and total participants in 2016 reached 846 people. It is expected to prevent the spreading.

2. **Free Groceries Sharing Program**

This Groceries Sharing program is the Bank’s tradition conducted every year, especially during Ramadan. Bank OCBC NISP wants to build a relationship with the surroundings, as well as providing support for poor people with free and cheap groceries.

Groceries are given to the elderly, widows and orphans around the office. The employee has the opportunity to give directly to the communities and get to know more closely as part of the community of mutual support.

In addition to this program, Bank OCBC NISP held Free Homecoming Program with sharia units, the program is intended for disadvantaged communities around the office who is not able
to return home during Ramadan. The participants are given VIP treatment during free trip to various areas in Central Java and its surroundings.

**RESPONSIBILITIES TO CONSUMER**

**Policy**
Bank OCBC NISP has policies and procedures of handling customer complaints which contain mechanisms and working units that are responsible for addressing and resolving customer complaints so the Bank’s daily performance can guarantee that the customer complaints to be resolved quickly, precisely and effectively that refers to Service Level Agreement (SLA) and other SLA that also has been set by Bank Indonesia and Financial Service Authority (FSA).

**Implementation**
Bank OCBC NISP always pays attention to the customer voice for the provided services. Customer complaints are regarded as an opportunity for the Bank to measure how effective the products, processes, and services of the Bank against the customer in meeting their banking needs.

The Bank provides a range of media that allows the customer to convey expressions of dissatisfaction or their grievances through, among others:
- **Call OCBC NISP ready to serve 24 hours via the number 1500-999 or 66-999 through mobile phone.**
- **Email:** callcenter@ocbcnisp.com.
- The entire branch office closest to customers.
- **Contact Us at our corporate website** www.ocbcnisp.com.
- **Social media:** Twitter and Facebook.

The entire activity of receiving complaints, following-up handling as well as the completion and awarding of the best solutions to customers are recorded, documented and constantly monitored through Complaint Handling Management (CHM). CHM is the internal communication media for functions related to handling of customer complaints. The CHM system facilitates and monitors SLA and conduct cascading over escalation of complaints where the settlements are still pending in the certain time.

The system allows the Bank to provide an effective response, quick and precise. For example, the customer who conveys the complaint will receive a notification via SMS from Bank OCBC NISP that contain a notice that the complaint has been received and is being acted upon. The settlement will take more than 20 working days in accordance with BI and OJK, the Bank also sends a notification to the customer via SMS that the complaint is still followed up and apologizes for any inconvenience to the customer.

In case the customer is not satisfied with solutions that the Bank provided, they have the right to proceed with its complaint to the banking mediation or alternative dispute resolution.

To make sure that customer complaints are handled carefully, the Bank formed a special unit to monitor, manage and ensure the entire mechanism of handling customer complaints are conducted rapidly, appropriately and effectively, namely Service Recovery work unit under the coordination of Network Sales Management Division. Periodically, the Service Recovery work unit coordinate with related work units/divisions in performing evaluation and analysis to find the root caused of the problem and followed up with recovery action and preventive action in order to make sure that the same complaint will not be repeated as well as development program, improvement and refinement of products, processes and services to the customer.

The attention of the highest management (BOD) against the scheduled report of customer complaints is shown on a regular basis and the discussion held in the BOD meeting so as to get a very clear direction in improvement and development.

The declining number of repetitive complaints and repairment of SLA complaints resolution from time to time are some of the services provided by Bank OCBC NISP in order to continually increase customer satisfaction.

Customer complaints is compulsory learning material which is actionable for employees who were directly involved in addressing customer complaints, starting from joining and periodic refreshment through training class, e-learning, and morning briefing. Learning materials for internal employees are also provided through Edu Complaint which can be accessed on the Bank’s internal website.

As an appreciation for handling customer complaints which have been made, in 2016 Bank OCBC NISP received an award from the FSA as one of the Financial Services Businesses that has been implemented the principles of protection in financial services consumer based on self-assessment in 2015.

**Customer Complaints Handling**
For the period of January to December 2016, Bank OCBC NISP recorded 6,662 related to complaints for potential financial loss where 99% of which have been completed properly. This shows the serious concern of the Bank in the protection of the customer and the efforts to improve the quality of products, processes and services in order to meet the client expectation, and even exceed them.
TABLE OF LAVISH AND SPECTACULAR

<table>
<thead>
<tr>
<th>Reporting Period</th>
<th>Total Complaints</th>
<th>Total Settlement</th>
<th>On Progress Handling</th>
</tr>
</thead>
<tbody>
<tr>
<td>Quarter I</td>
<td>2,069</td>
<td>2,069</td>
<td>0</td>
</tr>
<tr>
<td>Quarter II</td>
<td>1,831</td>
<td>1,831</td>
<td>0</td>
</tr>
<tr>
<td>Quarter III</td>
<td>1,412</td>
<td>1,412</td>
<td>0</td>
</tr>
<tr>
<td>Quarter IV</td>
<td>1,350</td>
<td>1,257</td>
<td>93</td>
</tr>
<tr>
<td>Total</td>
<td>6,662</td>
<td>6,569</td>
<td>93</td>
</tr>
</tbody>
</table>

Percentage of Complaint Settlement

- 100%
- 99%
- 1%

CSR BUDGET REALIZATION 2016 [G4-SO1]

<table>
<thead>
<tr>
<th>CSR Activities</th>
<th>Period</th>
<th>Biaya</th>
</tr>
</thead>
<tbody>
<tr>
<td>I. ENVIRONMENT PROGRAM</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Joint CSR with OCBC Bank, Singapore</td>
<td>May 27, 2016</td>
<td>Rp 391,745,447,-</td>
</tr>
<tr>
<td>Building Water Installations and Tree Planting in Jayagiri village, Lembang, Bandung.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>II. EDUCATION PROGRAM</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Financial Literacy Program</td>
<td>November - December 2016</td>
<td>Rp 242,638,108,-</td>
</tr>
<tr>
<td>Together with Bank OCBC NISP branch office, attended by 357 students and employees in 13 locations in 6 cities (Jakarta, Tangerang, Bandung, Malang, Makassar, Palembang).</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Scholarship Program</td>
<td>2016 - 2017</td>
<td>Rp 350,000,000,-</td>
</tr>
<tr>
<td>Together with Karya Salemba Empat Foundation (KSE) for 29 public universities.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Young Entrepreneurship Spirit (YES)</td>
<td>2016 - 2017</td>
<td>Rp 250,000,000,-</td>
</tr>
<tr>
<td>Scholarships (to Tellers and Employees)</td>
<td>2016</td>
<td>Rp 1,955,219,760,-</td>
</tr>
<tr>
<td>III. SOCIAL AND COMMUNITY PROGRAM</td>
<td></td>
<td></td>
</tr>
<tr>
<td>COME ON Share in celebrating 75th year of Bank OCBC NISP followed by 25 Divisions / Branch Offices of Bank OCBC NISP.</td>
<td>May 2016</td>
<td>Rp 393,629,632,-</td>
</tr>
<tr>
<td>Sharing of Free and Cheap Daily Needs</td>
<td>June 2016</td>
<td>Rp 326,386,150,-</td>
</tr>
<tr>
<td>Distribution of 1,000 Free Daily Needs and 1,500 Cheap Daily Needs in 8 Branch Offices in Jakarta, Bandung, Surabaya, Palembang, Medan, Makassar.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Fun Back to the Province with OCBC NISP Sharia Business Unit. Held in Jakarta and Bandung, participated by 186 people.</td>
<td>June 2016</td>
<td>Rp 169,200,000,-</td>
</tr>
<tr>
<td>Ascension and Eid al-Adha</td>
<td>May, September 2016</td>
<td>Rp 23,000,000,-</td>
</tr>
<tr>
<td>Observance of Ascension and Eid al-Adha at the mosques surrounding Bank OCBC NISP</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Thalassaemia Education and Screening attended by 846 students in 6 (six) cities (Batam, Denpasar, Makassar, Pekanbaru, Pontianak, Surakarta)</td>
<td>April - September 2016</td>
<td>Rp 86,636,100,-</td>
</tr>
<tr>
<td>My Dreams Come True (MDCT)</td>
<td>November - December 2016</td>
<td>Rp 486,933,300,-</td>
</tr>
<tr>
<td>Realizing the Dreams of 180 Thalassaemia children in Greater Jakarta, Bandung, Tasik, Garut</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Blood Donation (total 1,088 donors)</td>
<td>2016</td>
<td>Rp 30,059,175,-</td>
</tr>
<tr>
<td>Employee Community Activity:</td>
<td></td>
<td></td>
</tr>
<tr>
<td>90 Communities followed by 1,200 employees</td>
<td>2016</td>
<td>Rp 290,296,497,-</td>
</tr>
<tr>
<td>Badminton, Futsal, Gymnastics, Table Tennis, Dance, Running, Zumba, Yoga, Basket Ball, Bicycle, Lactation, Parenting.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>IV. OTHER SOCIAL PROGRAM</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Environment and Cultural Preservation through Restoration of Arjuna Wijaya Statue - Jakarta</td>
<td></td>
<td>Rp 2,500,000,000,-</td>
</tr>
<tr>
<td>Total</td>
<td></td>
<td>Rp 7,495,744,169,-</td>
</tr>
</tbody>
</table>