



ANNOUNCEMENT
Bank OCBC NISP System Optimization

Dear valued customer,

First and foremost, we thank you for the trust on Bank OCBC NISP as your banking partner.

In regards to continually optimize and improve our service to you as valuable Customer, we would like to inform you that Bank OCBC NISP will conduct a system maintenance on **Saturday, 20 March 2021 (time 00:00 – 04:00 Western Indonesian Time)**. This activity will affect our service in digital channels as follow:

- One Mobile application
- Internet Banking
- ATM
- Velocity@ocbcnisp (website and mobile version)
- SMS Banking
- Website www.ocbcnisp.com
- Contact Center - Tanya OCBC NISP 1500999

During that period, the digital channels which mentioned above will be out of service. Should you need to use these channels for banking transaction, please ensure to do it prior or after the time period.

However, during the period you could still reach us through email at Tanya@ocbcnisp.com.

We apologize for any inconvenience cost and really appreciate your understanding and trust with Bank OCBC NISP.

Best regards,
Bank OCBC NISP