



ANNOUNCEMENT
Bank OCBC NISP System Optimization

Dear Valued Customer,

Thank you for trusting Bank OCBC NISP as your financial partner.

To provide better banking experience, we would like to inform you that Bank OCBC NISP will conduct system optimization for its digital channels on **Saturday, November 19th, 2022 (00:00 – 05:00 a.m Western Indonesian Time)**. During that period, below are the list of digital channels that will be temporarily out of service:

- ONe Mobile application
- Internet Banking
- ATM
- Velocity@ocbcnisp (website and mobile version)
- SMS Banking
- Website: www.ocbcnisp.com

We apologies for any inconvenience. Should you need to do any transactions, we encourage to do the activities **prior or after** the maintenance period.

During the maintenance period, we still can be reached through TANYA OCBC NISP 1500999/ +62-21-26506300 (from overseas) and email at Tanya@ocbcnisp.com.

In addition, we encourage you to stay vigilant in carrying out transactions and keep your confidential data/information safe. Bank OCBC NISP never requests any confidential information, including PIN, OTP, User ID, Password, CVV for Credit Card/ATM Card for any reason.

Thank you for your kind understanding and attention.

Sincerely,
Bank OCBC NISP