

Information on Usage Cost Adjustment Hardware Token and SMS Token/OTP on Internet Banking and ONE Mobile Application (Mobile Banking) Services

Dear valued customers of Bank OCBC NISP,

Thank you for your trust in Bank OCBC NISP ("Bank") as your banking partner, especially through our Internet Banking and ONE Mobile application (Mobile Banking) services.

We hereby inform you that there are cost adjustment for Hardware Token and SMS Token/OTP (One Time Password) usage on Internet Banking services and ONE Mobile applications (Mobile Banking) as follows:

Remark	Before Adjustment	After Adjustment	Effective Date
Hardware Token	<ul style="list-style-type: none"> Rp100.000 A refund will be made if the Customer has made a transaction <30 days after purchasing the token 	<ul style="list-style-type: none"> IDR 200.000 No refund 	1 January 2019
SMS Token/OTP	Free of charge	<ul style="list-style-type: none"> Charges apply (by deducting phone credit) from IDR 550 – IDR 660* for each SMS Token / OTP received 	31 January 2019

**The amount of the fee depends on the telecommunication operator used and can change at any time according to the telecommunication operator's policy.*

For more information, please contact Call OCBC NISP at 1500-999/+62-21-26506300 (from overseas) or e-mail to callcenter@ocbcnisp.com.

Best regards,

PT Bank OCBC NISP Tbk

This Notification Letter is printed automatically so it does not require a signature from the Bank officer.

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